

ONLINE SUBSCRIPTION TOOL - GUIDE

This document is designed as a guide to walk you through the process of subscribing and unsubscribing to a real-time exchange market data or news service. It will also show you how to see your current subscriptions and service billing history.

Example 1 (page 1-2) – How to subscribe to exchange real-time market data

Example 2 (page 3) – How to view current exchange subscriptions

Example 3 (page 3) – How to unsubscribe to a an exchange subscription

Example 4 (page 4) – Exchange subscription billing

Example 5 (page 4) - How to subscribe to a news service

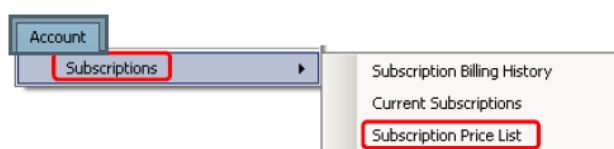
Example 6 (page 5) – How to unsubscribe to a news service

INTRODUCTION TO THE NEW SUBSCRIPTION TOOL

On **1 August 2008** Saxo Bank will launch an online Subscription Tool that will allow clients to subscribe to real-time exchange market data for Stocks, CFDs, Futures, and news feeds via the trading platform. The main purpose of the new Subscription Tool is to put exchange market data and news subscription agreements online. This means that you can no longer submit the subscription forms via mail, e-mail, or fax and it will therefore give easier and faster access to real-time market data and news.

1 - HOW TO SUBSCRIBE TO AN EXCHANGE

1. In the main Menu bar of the trading platform, click [Account](#) → [Subscriptions](#) → [Subscription Price List](#). In WebTrader, click [Account](#) → [Subscription Price List](#). In SaxoTrader version 1, click [Trading](#) → [Accounts](#) → [Subscription Price List](#).



You will see that the list is separated by Product Type: “Stocks & CFDs”, “Futures” and “News”. You will only see the services that are available on your account.

2. Select “Subscribe” on the service you wish to subscribe to. Ensure that you select the appropriate level of data. You can subscribe to Real-Time Market Data Level 1 or Level 2. To trade CFDs you need to subscribe to Level 1 as a minimum. Level 1 gives you charts, the best bid/ask and the last traded price in real-time. Level 2 gives you the same data as Level 1 but with the ability to see the market depth – the five best bid and five best ask prices in the market.

Exchanges - CFDs & Stocks						
Service Name	Level	Subscription Status	Private	Semi Professional	Professional	Actions
American Stock Exchange (AMEX)	Level 1	Not subscribed	1.00 USD		30.00 USD	Subscribe...
London Stock Exchange	Level 1	Not subscribed	4.00 GBP		37.00 GBP	Subscribe...
London Stock Exchange	Level 2	Not subscribed	6.00 GBP		157.50 GBP	Subscribe...

[Subscribe...](#)

3. You will be prompted with the Subscriber Agreement for this service and you will need to complete and accept the terms and conditions stipulated by the exchange.

1 - HOW TO SUBSCRIBE ONLINE TO AN EXCHANGE – CONTINUED...

In this example, we subscribe to Real-Time Market Data Level 1 for the London Stock Exchange. You will need to fill in your name and address and choose your investor status as either Non-Professional or Professional. The definition of a “Non-Professional” and “Professional” user may vary by exchange, but will be defined in the online subscriber agreement. Scroll down and click the check boxes and the “Submit Subscription Agreement” button to finalise your subscription.

Do not close the window while the system is processing your request (takes approximately 15 seconds). Once your subscription has been approved you will need to wait approximately 20 minutes and then restart the trading platform to activate the data feed.

If you subscribe or unsubscribe to a service during the weekend (Saturday and Sunday), your subscription will be activated or de-activated as of Monday morning (0:00 GMT/UTC)

To keep a copy of the Service Subscriber Agreement, press “Ctrl+P” on your keyboard – while you have the Agreement Window selected.

TERMS AND CONDITIONS FOR RECEIPT OF MARKET DATA ON THE LONDON STOCK EXCHANGE (“TERMS & CONDITIONS”)

These Terms & Conditions permit the undersigned Subscriber to receive real-time equities market data (“Market Data”) on the London Stock Exchange (“LSE”).

Between

Vendor

Saxo Bank A/S and its group companies

And

Subscriber

Subscriber's Name:	Your Name
User ID:	Your User ID will appear here
Street & Number:	Your Address
Town/City:	Your Town
Postal Code:	Your Postal Code
Country:	Your Country

Market Data to which you have requested to subscribe to: **London Stock Exchange SETS (Stocks & CFDs) Level 1**

BY “CLICKING” ON THE BELOW BOX, SUBSCRIBER AGREES THAT THE FOLLOWING IS TRUE: (1) SUBSCRIBER REPRESENT THAT HE OR SHE HAS THE ACTUAL AUTHORITY TO ENTER INTO THIS AGREEMENT ; (2) THAT SUBSCRIBER HAS READ THE TERMS STATED ABOVE; (3) THAT SUBSCRIBER UNDERSTANDS THE TERMS STATED ABOVE; AND (5) SUBSCRIBER AGREES TO ABIDE BY ALL THE TERMS AND CONDITIONS

Submit Subscription Agreement**Cancel**

2 - HOW TO VIEW CURRENT EXCHANGE SUBSCRIPTIONS

- To view current subscriptions, click [Account](#) → [Subscriptions](#) → [Current Subscriptions](#). In WebTrader, click [Account](#) → [Current Subscriptions](#). In SaxoTrader version 1, click [Trading](#) → [Accounts](#) → [Current Subscriptions](#).

Current Subscriptions

The Current Subscriptions View displays the list of Services to which your user ID is currently subscribed. You are also able to view the terms and conditions of each Service Subscriber Agreement that you have previously accepted until the Service is cancelled.

Should you wish to cancel any of your current subscriptions, please click on the link "Unsubscribe" for the relevant Service in the below table, and follow the instructions provided to you. Once unsubscribed, your subscription will expire at the end of the current calendar month.

Service Name	Level	Type	Price	Start Date	Expiry Date	Actions
London Stock Exchange	Level 1	Private	4.00 GBP	16-Jul-2008		View Unsubscribe...

- In the Actions column, you will find two links:
 - View:** If you click on this link, you will be able to review the Terms & Conditions and the information entered when you subscribed.
 - Unsubscribe:** If you click on this link, you will be able to cancel this subscription. Note that your subscription will continue to run to the end of the current month.

3 - HOW TO UNSUBSCRIBE CURRENT EXCHANGE SUBSCRIPTIONS

- Select the exchange you wish to unsubscribe under [Account](#) → [Subscriptions](#) → [Current Subscriptions](#) → [Unsubscribe](#). In WebTrader, click [Account](#) → [Current Subscriptions](#) → [Unsubscribe](#). In SaxoTrader version 1, click [Trading](#) → [Accounts](#) → [Current Subscriptions](#) → [Unsubscribe](#).

- You will be prompted with the Service Subscriber Agreement for the service for you want to unsubscribe. Scroll down until you reach the button "Unsubscribe". Once you have pressed "Unsubscribe" the system will process your request.

Do not close the window until the cancellation confirmation window appears. Note that your subscription will continue to run to the end of the current month.

Service Name	Level	Type	Price	Start Date	Expiry Date	Actions
London Stock Exchange	Level 1	Private	4.00 GBP	16-Jul-2008	31-Jul-2008	View

4 - EXCHANGE SUBSCRIPTION BILLING

1. Upon subscribing for a Real-Time Market Data feed subscription to an exchange, a monthly subscription fee will be debited from your account the day following enablement of the service and will continue to be debited at the beginning of each month until you unsubscribe from the service.
2. To view a list of all the services you subscribed to, click [Account](#) → [Subscriptions](#) → [Subscription Billing History](#). In WebTrader, click [Account](#) → [Subscription Billing History](#). In SaxoTrader version 1, click [Trading](#) → [Accounts](#) → [Subscription Billing History](#).

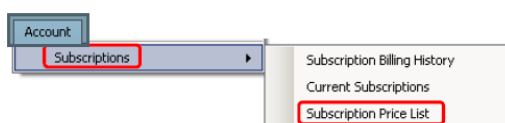
Subscription Billing History

Shortcuts: [Last Year](#) - [This year](#) - [This Month](#) From To [Show](#)  [Print](#)

Subscription Billing History							
Billing Date	Service Name	Type	[Level]	Service Price	Booked Amount	UserId	Account
01-jul-2008	London SE, Stocks & CFDs	Private	[Level 1]	4,00 GBP	-37,46 DKK		

5 – HOW TO SUBSCRIBE TO A NEWS SERVICE

1. In the main Menu bar of the trading platform, click [Account](#) → [Subscriptions](#) → [Subscription Price List](#). In WebTrader, click [Account](#) → [Subscription Price List](#). In SaxoTrader version 1, click [Trading](#) → [Accounts](#) → [Subscription Price List](#).



You will see that the list is separated by Product Type: “Stocks & CFDs”, “Futures” and “News”. You will only see the services that are available on your account.

2. Select “Subscribe” on the service you wish to subscribe. In general, the news services are free, though fees may apply to professional users.

News						
Service Name	Level	Subscription Status	Private	Semi Professional	Professional	Actions
DJ Basic & Advanced	Level 1	Not subscribed	0,00 EUR			Subscribe...

Clients will only be able to subscribe to one of the Domestic Language Services from Dow Jones. Current available Domestic Language Services are: Arabic, Australia/New Zealand, Chinese, French, German, Japanese and Russian. To access a Domestic Language Service you will need to change the language settings on your platform to the same language. Example: If you subscribe to Chinese news from Dow Jones you will need to change the language settings on the trading platform to Chinese.

3. You will be prompted with the Subscriber Agreement for this service and you will need to complete and accept the terms and conditions to access the service.
4. To view a list of all the services you subscribed to, click [Account](#) → [Subscriptions](#) → [Subscription Billing History](#). In WebTrader, click [Account](#) → [Subscription Billing History](#). In SaxoTrader version 1, click [Trading](#) → [Accounts](#) → [Subscription Billing History](#).

6 – HOW TO UNSUBSCRIBE TO A NEWS SERVICE

1. Select the service you wish to unsubscribe from under Account → Subscriptions → Current Subscriptions → Unsubscribe. In WebTrader, click Account → Current Subscriptions → Unsubscribe. In SaxoTrader version 1, click Trading → Accounts → Current Subscriptions → Unsubscribe.



2. You will be prompted with the Service Subscriber Agreement for the service for you want to unsubscribe. Scroll down until you reach the button “Unsubscribe”. Once you have pressed “Unsubscribe” the system will process your request.



Do not close the window until the cancellation confirmation window appears. Note that your subscription will continue to run to the end of the current month.

We have registered your request.
Your subscription will end 31-Jul-2008.

[Return to Current Subscriptions](#)

FREQUENTLY ASKED QUESTIONS

For more information, please read the [FAQ](#) or contact your Account Manager.